

VDO

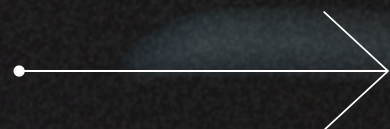
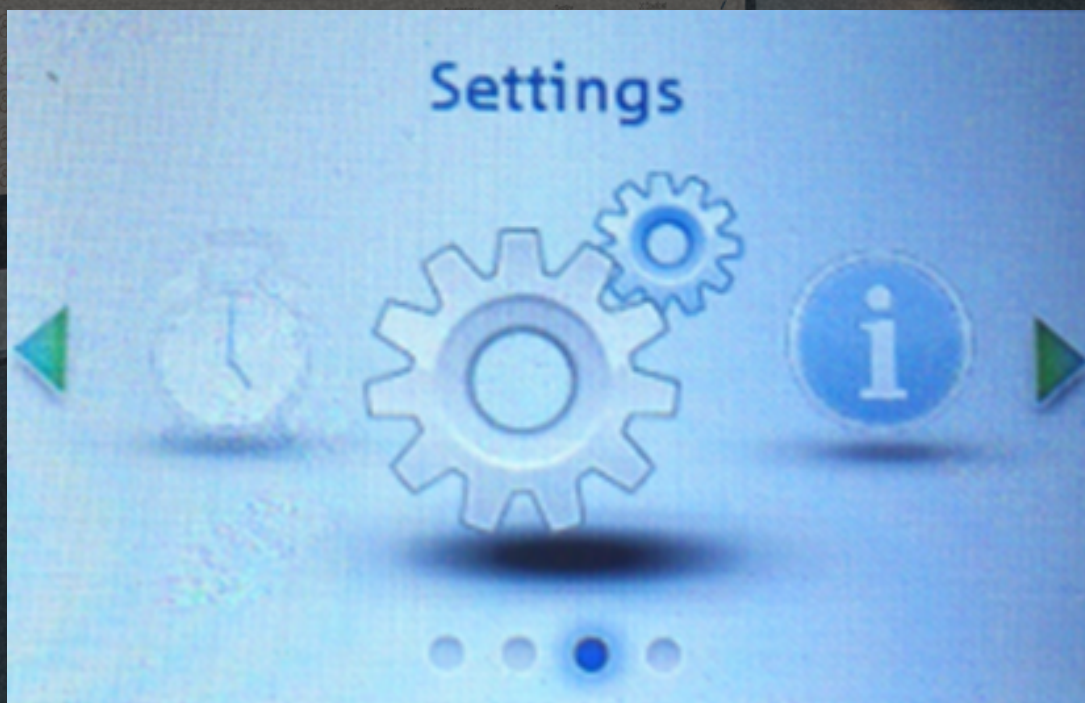
GUIDE

DLK PRO KEY - NOT DOWNLOADING VEHICLES

If the DLK Pro (S) Download key isn't downloading any tachographs (vehicles) and it is nothing to do with it not downloading Smart tachographs. You may need to check the settings on the Download key itself.

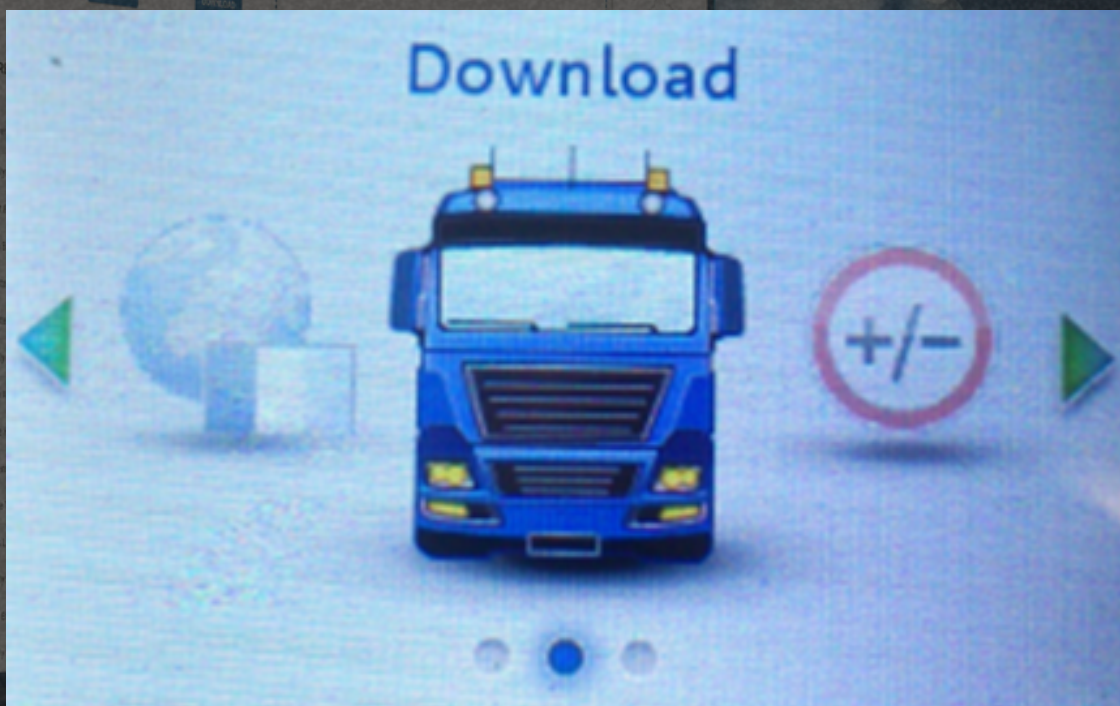
Step 1

Switch on the Downloadkey and scroll through to Settings and click on the cog.



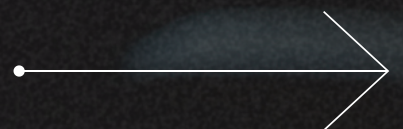
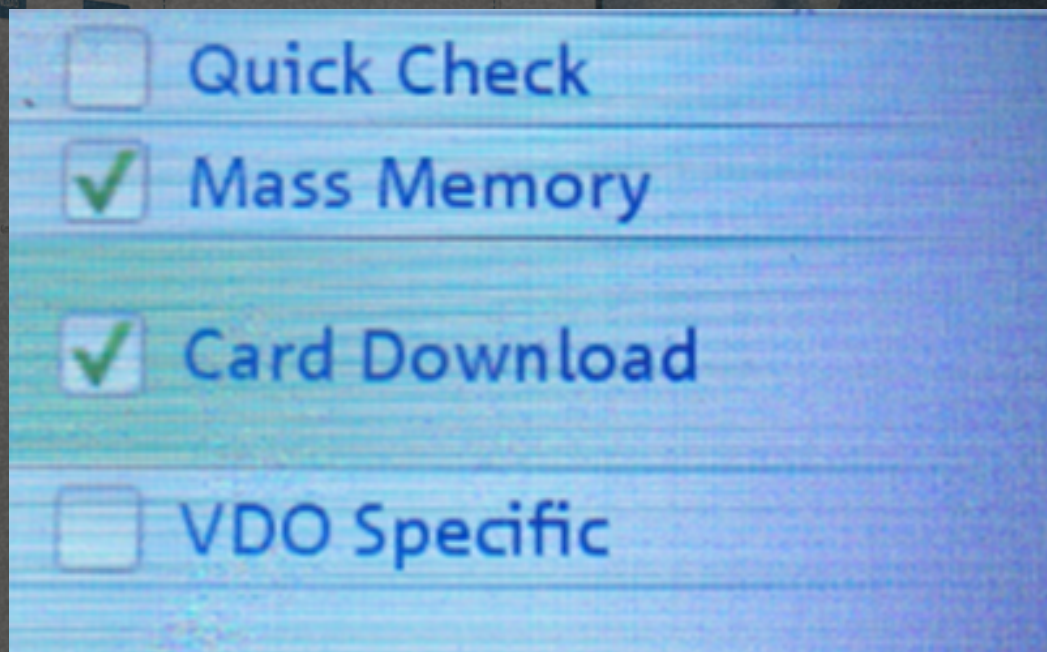
Step 2

Then scroll through to Download and click on the lorry.



Step 3

Make sure that you have a tick next to Mass Memory and Card Download.



Step 4

Now turn the Downloadkey off and try downloading the vehicle again.

**REACH OUT FOR MORE HELP:
TIS-SUPPORT@AUMOVIO.COM
01217251312**

OR

**RAISE A TICKET ON MYVDO
PORTAL:**



Customer Service Center

Need support? Contact our friendly VDO professionals!

> Get support



SCAN THE QR CODE