

VDO

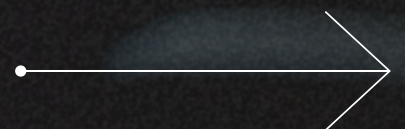
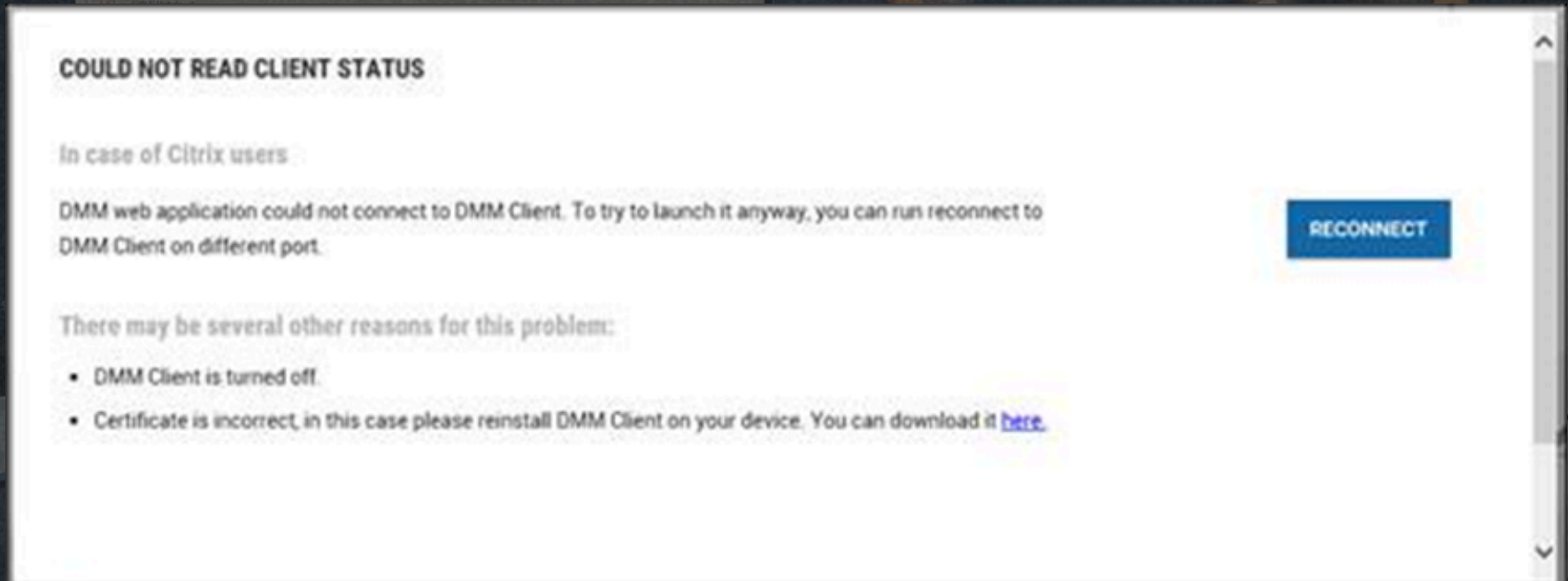
GUIDE

VDO FLEET DMM CLIENT

Step 1

When you use the Download options in DMM5.0 for the first time, the system will display the message below, asking you to install the DMM Client Management utility.

Download the Client by clicking on the link “here”.



Step 2

This will navigate you to a VDO website where you can download the DMM Client Management utility to your PC [<https://www.fleet.vdo.com/support/downloads/#VDO+Fleet>].

Please note that you will need to identify the operating system for your Windows (32 bit or 64 bit) and then download the appropriate file from the website.

This will download an MSI package file which can be used to install the service by double clicking on the downloaded file and then following the instructions on the screen.

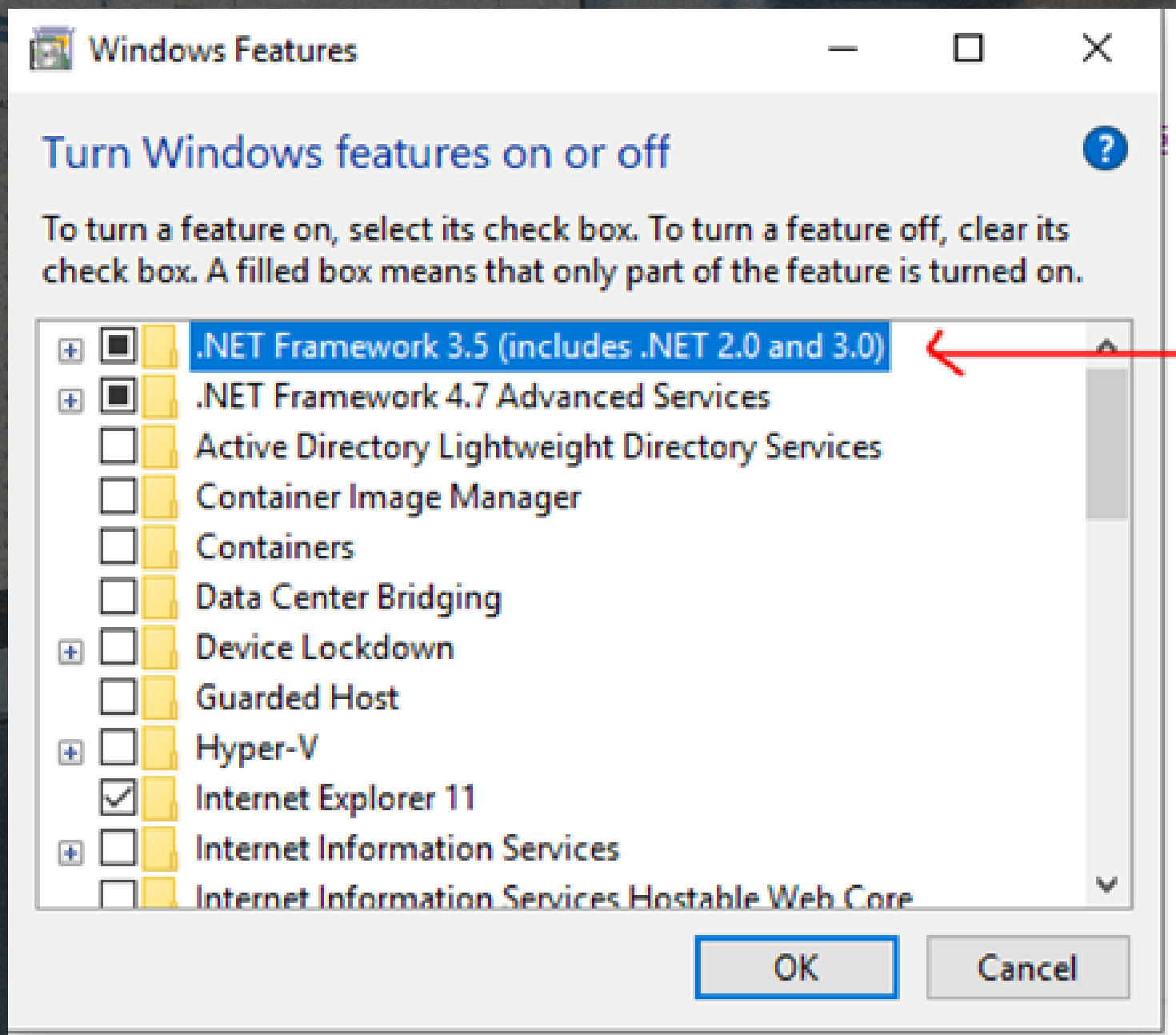
Step 3

You will also need local Admin rights to install the service and the PC must be running the Windows 10 Operating system with Windows Updates all up to date.

If you get a message saying that you require .NET framework 3.5, please follow the instructions under heading Enable the .NET Framework 3.5 in Control Panel at <https://docs.microsoft.com/en-us/dotnet/framework/install/dotnet-35-windows-10>

Step 4

Once installed successfully, the following icon will appear in your System Tray. You may have to click on the up arrow head to see it.



VDO

REACH OUT FOR MORE HELP:
TIS-SUPPORT@AUMOVIO.COM
01217251312

OR

RAISE A TICKET ON MYVDO
PORTAL:



Customer Service Center

Need support? Contact our friendly VDO professionals!

[> Get support](#)



SCAN THE QR CODE

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